





# Capacity Building of Frontline Health Workers for Effective Management and Control of NCDs

Dr. George Kimathi

Amref Institute of Capacity Development

Universal Health Coverage Conference 11<sup>th</sup> – 14<sup>th</sup> September 2018 Green Hills Hotel, Nyeri

#### **Presentation Outline**

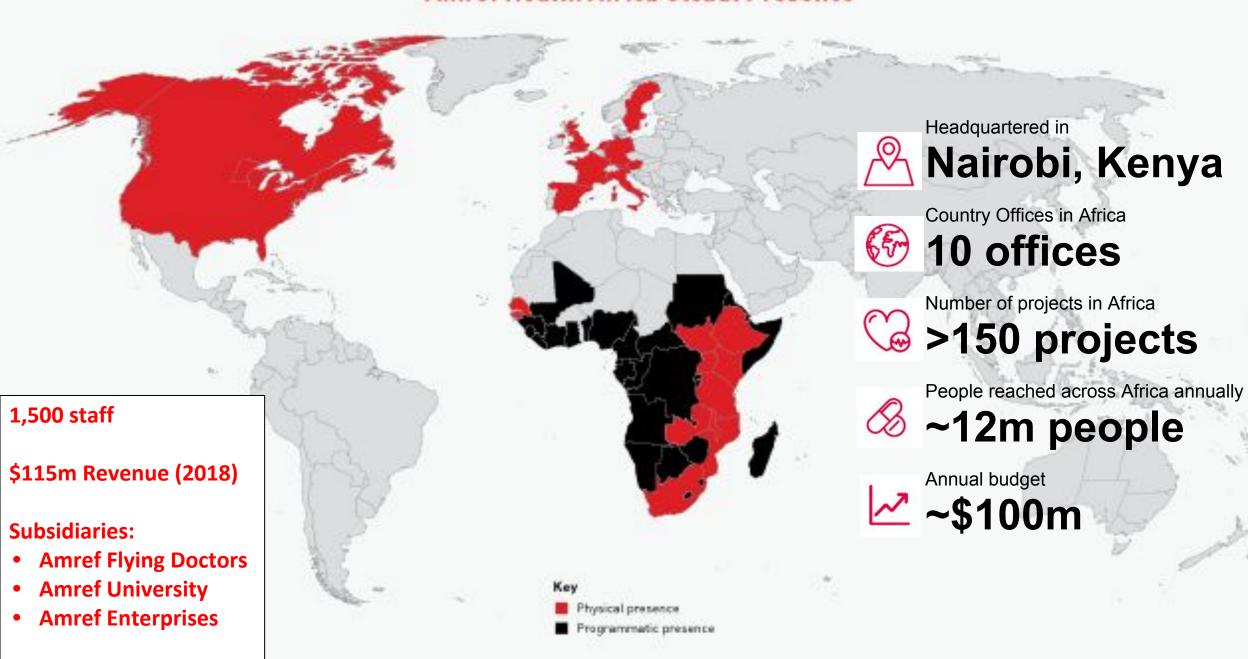
- About Amref Health Africa
- Background
- Our Approach
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- Recommendations
- Conclusions







#### Amref Health Africa Global Presence



## The Institute of Capacity Development

Vision: A responsive health workforce in Sub-Saharan Africa

Mission: To develop the capacities of individuals, institutions and health systems

through innovative approaches for improved health service delivery.

## Innovative Health Learning Solutions

 Partner with countries to develop and deploy innovative HW training solutions e.g. e&mLearning

#### Increase numbers and priority skill sets

 Senior, mid-level and community level specialized courses

# Strengthen capacity of health training institutions and organizations

Curriculum
 review, content
 development,
 faculty
 preparation,
 Operations
 Research

## Innovate and incubate ideas in health

• Identify innovative ideas, mentor entrepreneurs, link with financing institutions







#### The Gap in Management and Control of NCDs

Kenya's Ministry of Health estimates 53% of all hospital admissions are NCD related.

- Type 2 diabetes is estimated at 4.2% and ranges between an average of 2.7% in rural and 10.7% in urban areas; Asthma affects approximately 10% of the total population
- **Health workers** are too few currently employed are 43 612 against a standard of 282 525 healthcare workers required as per the Norms and Standards Guidelines by MOH therefore 62% shortage.
- Inadequately skilled to effectively treat and manage complications of NCDs with only 39.9% trained on NCD management
- Laboratories not able to screen NCDs due to lack of basic equipment and supplies
- Low community and public awareness hence minimal demand for services.
- Lack of accurate **population-based data** for decision making.







# Our Journey in HRH Capacity Development ...



1950's – 60's AMREF
is founded using the
flying doctors
service to deliver
healthcare and
training to remote
areas in Africa

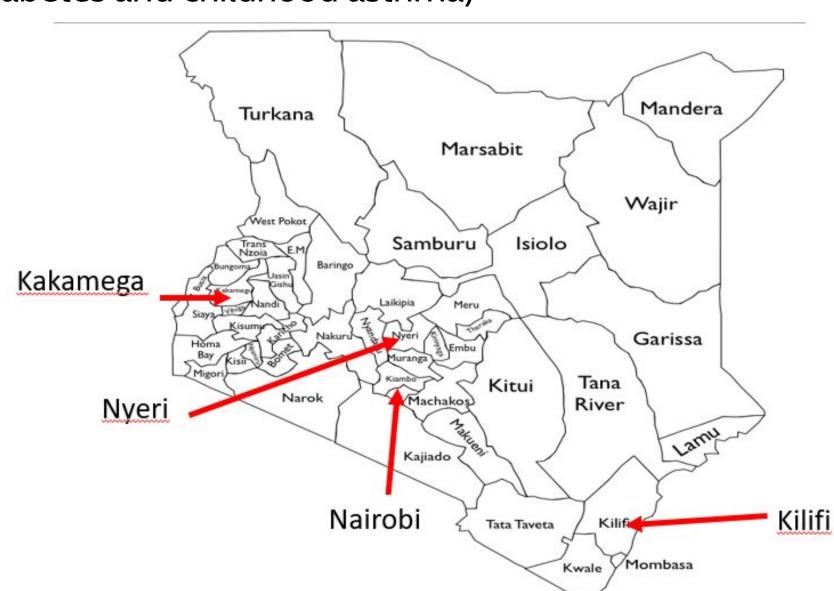
I 970s - I 980s Introduction of
Radio programmes
on National Radio
for health workers

1980s -1990s Introduction of
Print-based distance
education

2000 & beyond Introduction of
technology supported
learning including
telemedicine, eLearning
and mLearning

### The Scope

Overall Aim: To improve the management and control of non-communicable diseases (diabetes and childhood asthma)



#### **Objectives**



2. To strengthen community-based disease surveillance to increase public awareness for prevention and better management and control of diabetes and



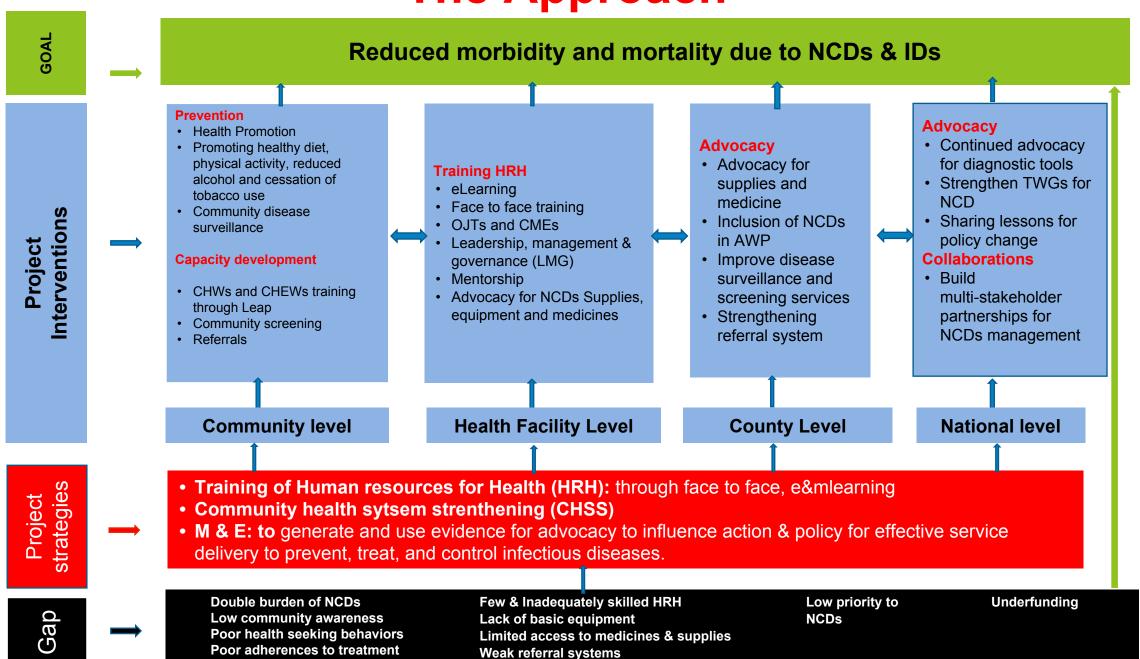
3. Monitoring and Evaluation to generate and use evidence for Policy and Practice Change for quality care.







### The Approach

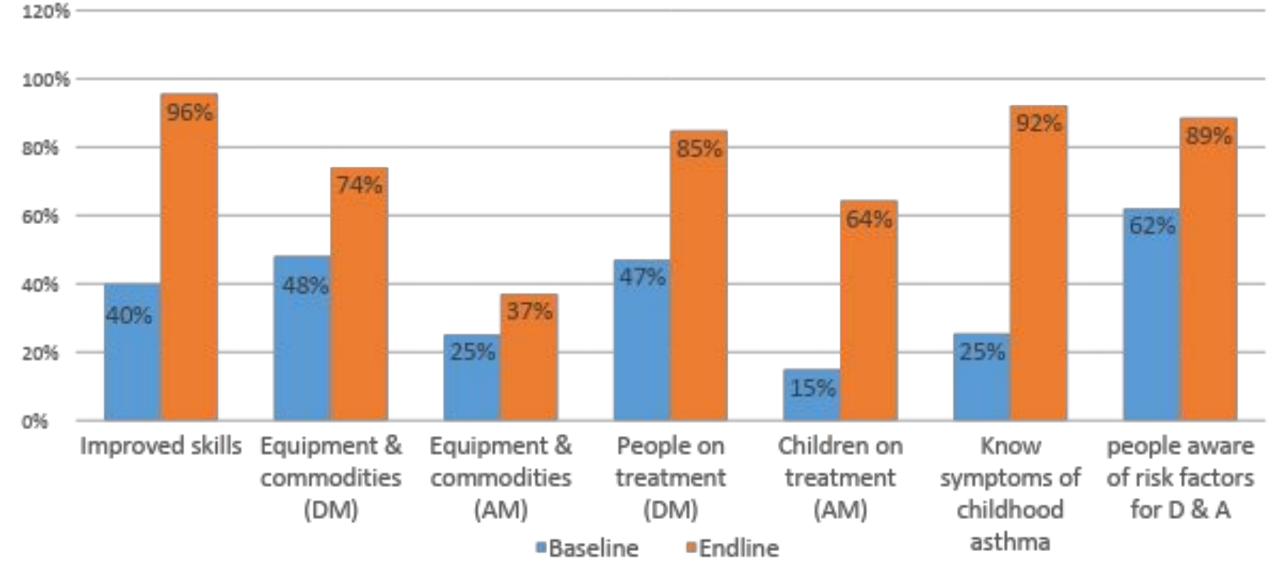


### **Results**

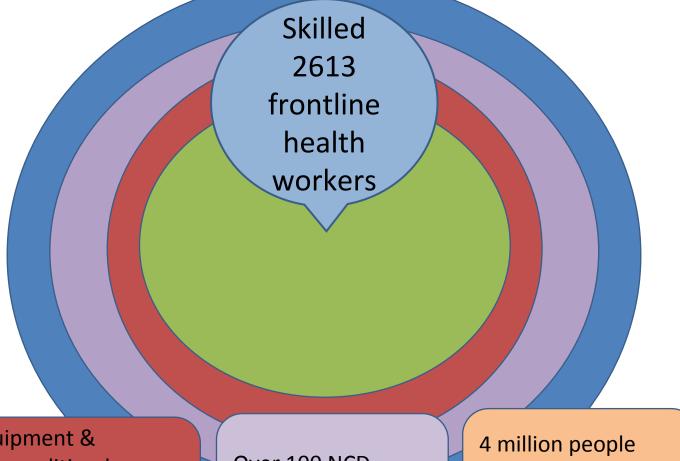
Per County	
County	Skilled
Kilifi	649
Nyeri	629
Nairobi	710
Kakameg a	625
Total	2613

Per Cadre	
Cadre	Skilled
Nutritionists	144
Lab. Techs	139
Clinical Officers	293
Nurses	447
Pharm. Techs	100
CHAs	233
CHVs	1170
Health managers	87
Total	2613
	amref health africa

#### Results



### The Ripple Effect of Capacity Building



Improved knowledge & Skills (40% -96%) Equipment & commodities by counties(inhalers, peak flow meters, glucometers, insulin,...

Over 100 NCD clinics and support groups

4 million people reached with services

Reduced frequencies of hospitalization due to elevated sugars or asthma attacks







#### **Proposed Next Steps....**

- 1) Strengthen diagnostic and reporting tools for NCDs in order to generate evidence for decision making
- Community sensitisation needs to be scaled up prevention, promotion, screening, demand for services
- 3) Supply chain There is need to ensure supply meets the demand for NCD commodities which are limited at the moment
- 4) Innovate and Replicate Scale up capacity building and strengthen community health systems to improve access of services at grassroots level
- 5) Address NCD co-morbidities health workers should be aware of the wide spectrum of comorbidities to optimize patients health outcomes. E.g Diabetes and hypertension.







#### **Conclusion**

- i. Capacity building creates a ripple effect in the continuum of care from prevention to treatment and supply chain. It was clear that those health facilities whose health workers were trained/mentored included NCD supplies and drugs in their procurement plans
- ii. There is need then to **replicate** this and scale up to other regions with high burden of NCDs as well as intensify **advocacy for NCDs** due to its rising burden.
- iii. **Technology**, provides leverage to reach a larger group that would otherwise be impossible via conventional capacity building approaches







#### Take Home?

- 1) Increase prioritization for NCDs through increased budgetary allocation
- 2) Ensure **availability and affordability of <u>NCD medication</u>** to match the demand for the same at facility level
- 3) Continuous <u>Capacity building</u> for frontline health care workers (at health facilities and community level)







Thank You!

Questions?

#### **Additional info?**

Dr. George Kimathi

Website: www.amref.org

Email: George.Kimathi@amref.org